Process Shipment (CSPS)

The Customer Service Process Shipment Project aims at implementing the Process Shipment Business Process owned by the Customer Service BPO.

This business process is the main shipment process in Maersk Line for all bookings received from customer.

The Business Process starts with the receipt of booking info either via e-booking channels or via Customer Service Channels and ends with the booking confirmation event.

The process involves various steps such as

* Indexing
* Validate booking details
* Check product availability
* Check space availability
* Arrange intermodal
* Cargo approval
* Booking confirmation.

Primary users of the process are customer service executives and Country office.

Customer Service Process Shipment project aims at standardizing the execution of shipment booking process across geographies.

Modules

* MailIndexing
* ProcessShipment
* ProductManagement
* ShipmentBooking
* ShipmentManagement
* TransportManagement
* CheckEquipment
* CustomerDetails

Maven

Settings.xml file

mvn clean install

mvn clean deploy.